

**SOUTH EAST COAST REGIONAL TRANSFUSION COMMITTEE
EDUCATION DAY**

Transfusion ~ what's it all about?

Evaluation Form

19~ March ~ 2008

Could you please spend a few moments at the end of the meeting to complete this evaluation form?

Please cross the box that corresponds to your response:

- E = Excellent
- G = Good
- S = Satisfactory
- P = Poor

56 responses received



		E	G	S	P
<i>Morning Session</i>					
Welcome and Introduction	<i>Dr Simon Stern</i>	26	19	1	0
Setting the Scene ~ Transfusion, what's it all about?	<i>Emma Stalker</i>	36	13	2	0
NBTC NPSA SPN 14 Task & Finish Group ~ Report	<i>Simon Goodwin</i>	24	22	7	0
MHRA Inspections and Expectations	<i>Joan Jones</i>	32	18	6	0
Q & A Session	<i>Chair: Dr Simon Stern</i>	23	25	4	0
<i>Mid-Morning Session</i>					
Competency Workbooks: The Regional Toolkit	<i>Ruth O'Donnell & Simon Goodwin</i>	39	15	1	0
Blood Passport – a regional approach to a common problem	<i>Elaine Parris TLN Eastern Region RTC</i>	28	25	3	0
Q & A Session	<i>Chair: Shirley Hannam</i>	29	21	2	0
<i>Afternoon Session</i>					
BBT3	<i>Dr Shubha Allard</i>	37	16	2	0
SHOT Report 2006	<i>Liz Still</i>	21	24	8	1
Lab Initiatives, Staffing Levels & Lab Errors	<i>Bill Chaffe</i>	30	14	9	0
Q & A Session	<i>Chair: Angela Green</i>	17	17	8	0
Summation & Close	<i>Bill Chaffe</i>	16	16	13	0

Other

	E	G	S	P
How well were the objectives met?	27	21	0	1
Overall, how would you rate the usefulness of this session?	32	16	2	1
How would you rate the venue – facilities, food & access etc...?	20	23	7	1
How would you rate the administrative arrangements?	32	17	1	0


















Please state what in particular you liked about the meeting today :

- ✚ Very well organised, all aspects covered.
- ✚ Sessions kept short & informative
- ✚ Being reassured that other labs face the same problems as us
- ✚ Feel-good factor, sharing of information, mutually encouraging
- ✚ I particularly liked the idea of using the passport but can see many problematic issues around updating and its use.
- ✚ All the speakers were very clear
- ✚ As a link nurse I updated my knowledge about transfusion.
- ✚ Q & A sessions very useful. Whole day well run & very focused.
- ✚ Very informative throughout.
- ✚ Varied audience/networking
- ✚ The Q & A sessions – excellent for information and idea sourcing! Others have a different take on the same issue..
- ✚ Speaker notes was a neat idea.
- ✚ Current topics, interesting & educational. Useful information regarding competencies and BBT3.
- ✚ The content of the educational day was very informative and has increased my awareness in all aspects.
- ✚ Regulatory requirements & BBT3
- ✚ The meeting has increased my awareness and the importance of blood transfusion and has updated standards of care in safe administration of blood in my current & future practice.
- ✚ Generally very interesting & informative day. I found the sessions on blood transfusion competencies and passport helpful in relation to my clinical area.
- ✚ The morning session more relevant to ward staff and very informative.
- ✚ Setting the scene for transfusion and what is going on around it. All the relevant legislation etc.
- ✚ MHRA Inspections – Joan Jones very good speaker. Bill Chaffe – interesting subject for my laboratory.
- ✚ Aimed at various members of those involved in the blood transfusion process, not one profession. Also addressed a broad range of issues.
- ✚ Staff levels and lab errors talk by Bill Chaffe
- ✚ The range of speakers' expertise.
- ✚ Updating of knowledge and new guidelines. Explanation/exploration of what the implications are for us. Documents available to enable us to go forward. Good agenda, overall very satisfied.
- ✚ Learning about all aspects of blood transfusion. I can now take back and set up a BT committee with greater understanding.
- ✚ Particular information of interest to me related to the blood transfusion competency workbooks and the blood transfusion passports. I felt these sessions of information very useful.
- ✚ Started on time and stuck to the schedule. Venue/food good. Talks/ presentations good.
- ✚ Very good topics.
- ✚ Finding out about ABT.
- ✚ Enthusiasm
- ✚ Energy & commitment to improve safety
- ✚ Mix of staff attending.
- ✚ Started on time – informative.
- ✚ All speakers were very clear and knowledgeable. Good presentations. Well organised. Friendly atmosphere. Competency workbooks and blood passport most relevant to me & information on blood transfusion errors identified by SHOT report.
- ✚ Well kept to time, well balanced programme, great food for gluten free!
- ✚ Good idea of introduction of blood transfer passport

Please state what , if anything, you disliked:

- ✚ Chairs not comfortable/lack of chairs in tea/coffee area/water machine needs cleaning
- ✚ Use of abbreviations made some sessions difficult to follow
- ✚ All the acronyms!
- ✚ Explanation of all abbreviations when first introduced.
- ✚ Nothing, very good idea!
- ✚ As an experienced practitioner the use of abbreviations sometimes hindered understanding – possibly need a glossary.
- ✚ Too small an area for exhibitors
- ✚ Lecture theatre a bit hot in the afternoon, otherwise, none!
- ✚ None.
- ✚ Would have valued interactive sessions
- ✚ The whole day very interesting & informative – a lot of information given, some I felt beyond me and not applicable to my role (i.e. nursing).
- ✚ Lab initiatives etc discussion (Bill Chaffe) – totally lab based. Although made aware of the need and training of lab staff, but was ‘lost’ with all the abbreviations and ‘lab talk’ as a ward based nurse.
- ✚ Explain abbreviations.
- ✚ Too much use of abbreviations. Found the afternoon sessions very difficult to keep up with. Difficult slots – sessions with regard to transfusion labs less appropriate to my work as a nurse and therefore more difficult to keep my attention/follow.
- ✚ There is a need for questions from floor to have a microphone, plus also answers from panel.
- ✚ Nothing!
- ✚ Chairs a little hard (can’t please everyone!)
- ✚ Maybe the presentations can be more than just figures. Would be great to have medics input in the discussions too. Felt more like a scare tactic at times.
- ✚ Abbreviations.
- ✚ I found the temperature of the lecture theatre uncomfortably cold, however I would prefer this to too high a temperature.
- ✚ Abbreviations, without any guidance as to their meaning.
- ✚ Too many abbreviations within presentations & dialogue.
- ✚ Too many abbreviations without explanations. Some of afternoon session not relevant to my area of practice.
- ✚ Too much statistics. Would like to see more case studies for learning.
- ✚ Disappointed with amount of time taken up with reports – felt some sections could be shorter and then more time spent on explaining how came to results & SHOT Report errors/case scenarios. As a nurse found it difficult as wanted it to be more specific to my area of work and relevant to me.
- ✚ Too Americanised (i.e. too much abbreviation)

How can we increase the attendance numbers to future RTC meetings?

-  Promoting to all areas, NHS & Private
-  It is difficult due to problems caused by large numbers of staff being out of the lab on a week day – run over 2 days.
-  I have worked 5 years for the NHS in BMS capacity and this is the first time I have been able to attend, because of staffing levels at my previous Trust and possible mis-organisation of disseminating info about RTC courses through the ranks. There needs to be a way that more staff can find out about these days.
-  Attendance was very good. Letters sent to all nurses and ward managers.
-  Hot topics, as today. Possibly more advertising (by HTC) to all departments involved in transfusion.
-  A universal problem – it's all about getting people to 'buy in' to the whole thing.
-  Keep reminding colleagues about meetings.
-  If you can include private healthcare organisations
-  Try to convince managers to send more BMS1 grades rather than leave them working while senior members attend. I understand this is only possible if staffing levels are adequate, but it would help morale!
-  Continue to raise the profile of issues surrounding blood transfusion.
-  Difficult – you still need adequate staffing levels in the blood bank – possibly Saturday meetings?
-  Word of mouth/send out circulars to all health areas that use blood.
-  As a midwife, future dates of meetings to be cascaded to heads of Midwifery and Medical Directors.
-  Make it mandatory.
-  Run the same educational day twice in different weeks so that more lab staff can attend.
-  Education Day specifically for nurses – taking blood samples, G & S, lab cross match (how it's done) – blood products, administration, side effects, errors, everything nurses need to know with any necessary reports/legislation included.
-  By continuing to respond to the Region's concerns and by trying to facilitate solutions or the gathering of ideas to address these concerns.

Any other comments:

- ✚ The Trust that I now work for are heavily involved in training and education and RTC. Thank you for a very interesting & informative day. I look forward to further days.
- ✚ The whole day was very interesting, but a lot of information to take in.
- ✚ More general knowledge for nursing staff.
- ✚ Thank you for a great day.
- ✚ A very enjoyable day.
- ✚ Thank you for letting us London lot attend. The day was very useful (& has created more work in the lab!) and informative. We will be taking with us a lot of “to do” items. Thank you very much!!
- ✚ I missed the start as this hospital is not easy to reach by public transport, otherwise, a lovely day.
- ✚ This was a very interesting & enjoyable day with excellent speakers. The topics covered were current and information obtained very useful. Question sessions were lively. Talks were short and informative, just the right length of time. An extremely useful day. Many thanks to all those involved in the organising. Very well done!
- ✚ Thank you for such an interesting and educational day.
- ✚ Abbreviations should have been written in full next to them in brackets i.e SHOT, NPSA,NBTC, RTC, TLN etc
- ✚ Enjoyable day. Thank you.
- ✚ Great day. As a BMS1 this has supported my CPD and is something to show in my appraisal for next year. A good update and helpful info about MHRA.
- ✚ Very interesting day.
- ✚ Well done.
- ✚ Not being a haematologist, would have been nice to have a glossary of all the abbreviations used. I know some, but the assumption was I knew them all.
- ✚ Many thanks for all the hard work everyone has put in to today.
- ✚ I did not feel that sessions were aimed at/inclusive of nursing & midwifery staff. Surely BT is everyone’s concern!?
- ✚ As an orthopaedic nurse found the reps very interesting as currently the hospital I work in does not use the Bellovac system and only uses cell saver on a few patients identified by the consultant as requiring it pre-surgery so that equipment can be ordered as not kept permanently on site.
- ✚ We need one of these each year at a different Trust and a specialist event, i.e. critical care, maternity, A & E, etc – possibly Medicine?